Nth time's a charm:

Library programming for upper-year students in residence

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Place & Practice

Presentation outline

- Residence: Charted territory
- Pitch by Residence Life
- How we responded
- Reflections
- Your thoughts

1.

Residence: Charted territory

We've been here before.

Image: https://www.dal.ca/campus_life/residence_housing/residence/halifax-campus/res-buildings-halifax/lemarchant-place.html

University of Illinois: https://housing.illinois.edu/resources/residence-hall-libraries

Example bibliography

- Nims, J. K. (1998). Meeting students on their own turf. *Research Strategies, 16*(1), 85-89.

- Ismail, L. (2010). What net generation students really want: Determining library help-seeking preferences of undergraduates. *Reference Services Review, 38*(1), 10–27.

- Otto, J. L., Meade, Q. H., Stafford, J. L., & Wahler, P. (2016). Library lights out: A creative collaboration between the library, students, and university housing. *Digital Library Perspectives, 32*(3), 192-208.

- Strothmann, M., & Antell, K. (2010). The live-in librarian: Developing library outreach to university residence halls. *Reference & User Services Quarterly, 50*(1), 48–58.

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| | 18-22 age group | | |
	New (n = 53)	Returning (n = 145)	Transfer (n = 18)
Library visits (at least once/wk)	2.34	3.29	3.44
Library web site visits (at least once/wk)	2.58	3.19	2.61
Asked for librarian help	2.77	3.29	2.89
Confident without help	3.19	3.57	3.11

Table II.
Library use, help-seeking habits and student status

Note: Averages on a scale of 1-5 where 1 = strongly disagree and 5 = strongly agree)

| | Overall (n = 216) | 18-22 age group | | |
		New (n = 53)	Returning (n = 145)	Transfer (n = 18)
Student center	3.48	3.56	3.43	3.72
Residence halls	3.10	3.36	3.01	3.06
Other campus buildings	3.27	3.42	3.19	3.39
More convenient location instead of library	3.27	3.75	3.16	2.72

Table III.
Location preference for research assistance and student status

Notes: Averages on a scale of 1-5 where 1 = strongly disagree and 5 = strongly agree

Ismail, 2010, p. 18

Example bibliography

- Nims, J. K. (1998). Meeting students on their own turf. *Research Strategies, 16*(1), 85-89.

- Ismail, L. (2010). What net generation students really want: Determining library help-seeking preferences of undergraduates. *Reference Services Review, 38*(1), 10–27.

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"**The paucity of outreach efforts to residence halls may be explained partly by a fastidious reluctance on the part of librarians to intrude.**" (Strotmann & Antell, 2010)

Strothmann & Antell – Success?

- Worked closely with RAs on promotion
- Located "Research Rescue" in residence social lounge

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2.

Pitch by Residence Life

Student Life Cycle Model

Alf Lizzio and Keithia Wilson (2010)

- Connectedness

- Capability

- Purpose

- Resourcefulness

- Academic culture

https://emedia.rmit.edu.au/tito/content/student-lifecycle-model
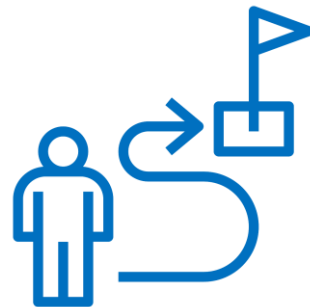

The 'Five Senses' of Successful Transition

Two streams of programming

- First-year students: straight out of high school
    - Sense of connectedness

- Upper-year students: have chosen to live in a Dal residence for a second time
    - Sense of purpose and resourcefulness

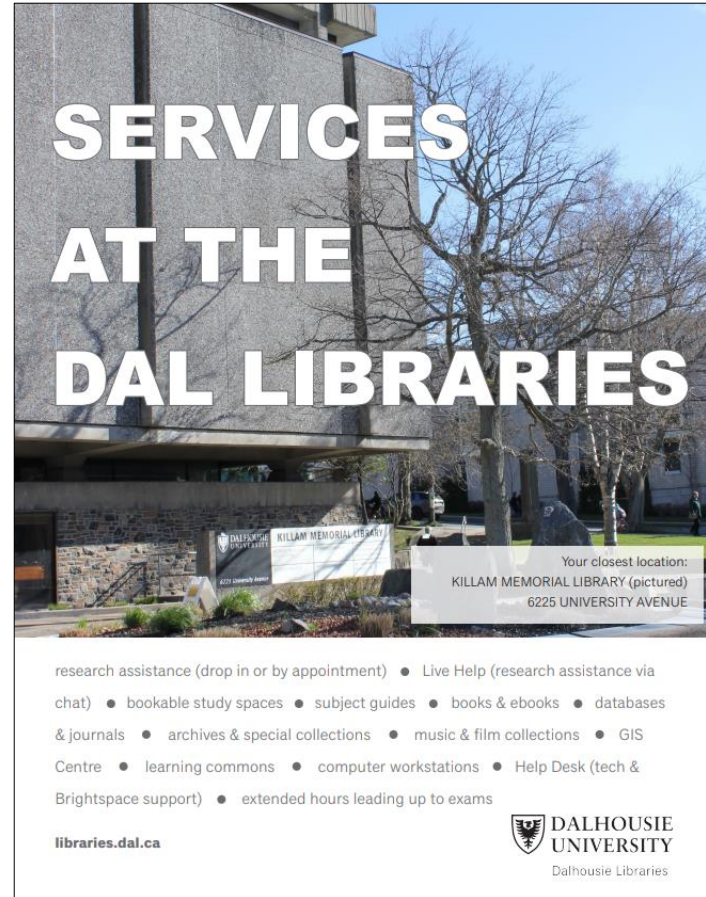Credit: Dalhousie ResLife

3 programming goals (ResLife)

- Expose students to professional staff from the libraries, building personal connection with people from the libraries

- Promote awareness of what the libraries can provide

- Provide direct library service in residence

3.

How we responded

Simple promotion of library services in residence

- Poster for hallways
- Entry in ResLife email newsletter
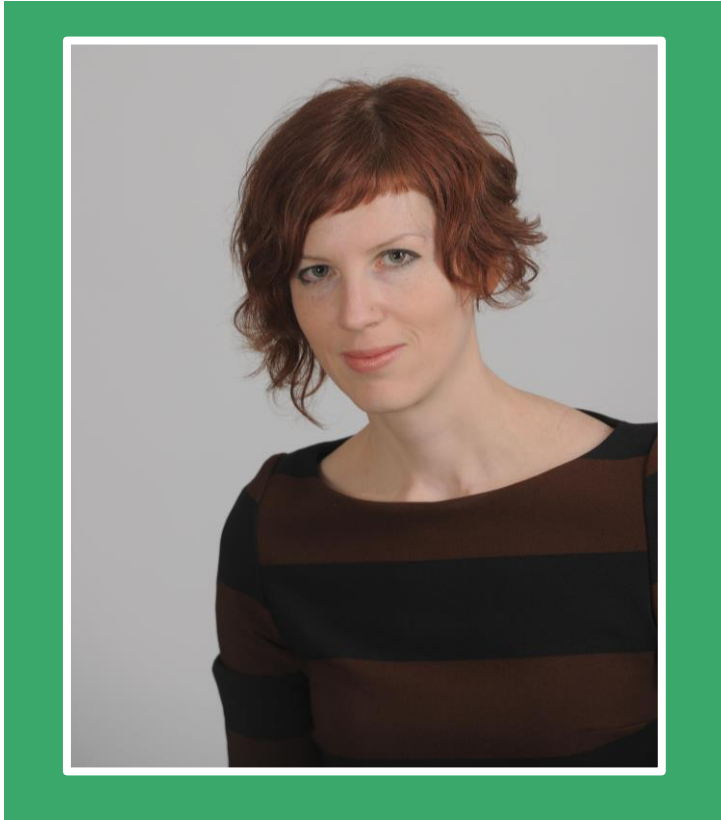- Liaison profiles for Instagram and residence TV screens

SERVICES AT THE DAL LIBRARIES

Your closest location:
KILLAM MEMORIAL LIBRARY (pictured)
6225 UNIVERSITY AVENUE

research assistance (drop in or by appointment) ● Live Help (research assistance via chat) ● bookable study spaces ● subject guides ● books & ebooks ● databases & journals ● archives & special collections ● music & film collections ● GIS Centre ● learning commons ● computer workstations ● Help Desk (tech & Brightspace support) ● extended hours leading up to exams

libraries.dal.ca

DALHOUSIE UNIVERSITY
Dalhousie Libraries
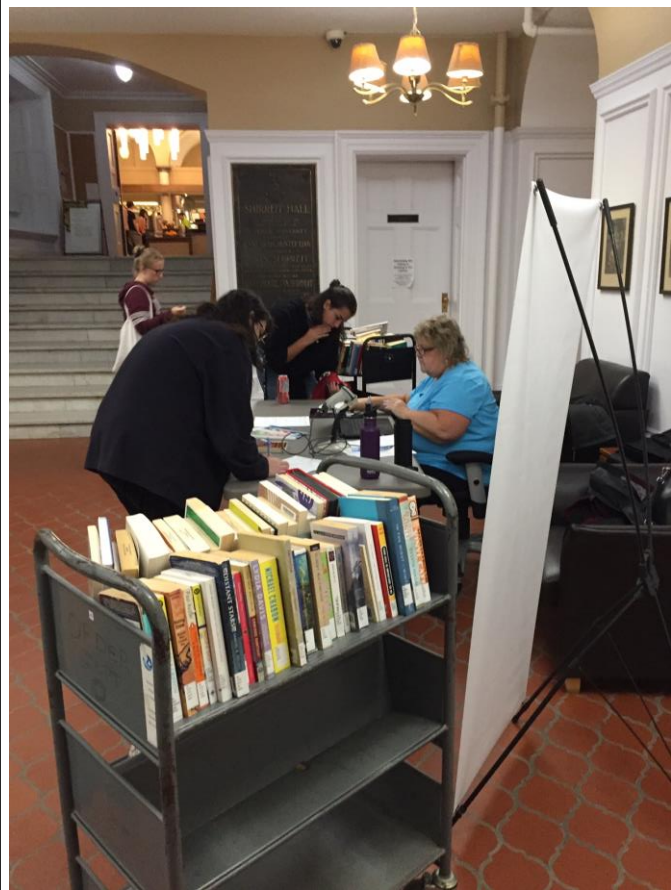
Poster by Marlo MacKay

LINDSAY MCNIFF

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Can answer questions about research in

- English

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First-year residence: Pop-up library

Upper-year residence

- Research assistance drop-ins
    - 7-9pm, Sunday evenings
    - Promoted by Reslife

Poster by Indigo Christ

RESIDENCE LIFE + DALHOUSIE LIBRARIES PRESENT

RESEARCH HELP DROP-IN

WITH A DAL LIBRARIAN

EVERY SUNDAY 7-9PM UNTIL DECEMBER 9TH

FREE SUPPORT WITH:
- Starting Your Research
- Using Academic Databases
- Identifying Gaps in Research
- Citations

Rotating Locations
Nov. 4 - 3rd Floor TV Lounge
Nov. 11 - 4th Floor TV Lounge
Nov. 18 - 5th Floor TV Lounge
Nov. 25 - 6th Floor TV Lounge
Dec. 2 - 7th Floor TV Lounge
Dec. 9 - 3rd Floor TV Lounge

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3RD FLOOR TV LOUNGE

Photo credit: Indigo Christ

First-floor RA office

We relocated and started getting more questions.

Photo credit: Indigo Christ

Instruction sessions on finding resources & APA

actual turnout

3RD FLOOR TV LOUNGE

27

Photo credit: Indigo Christ

Winter term

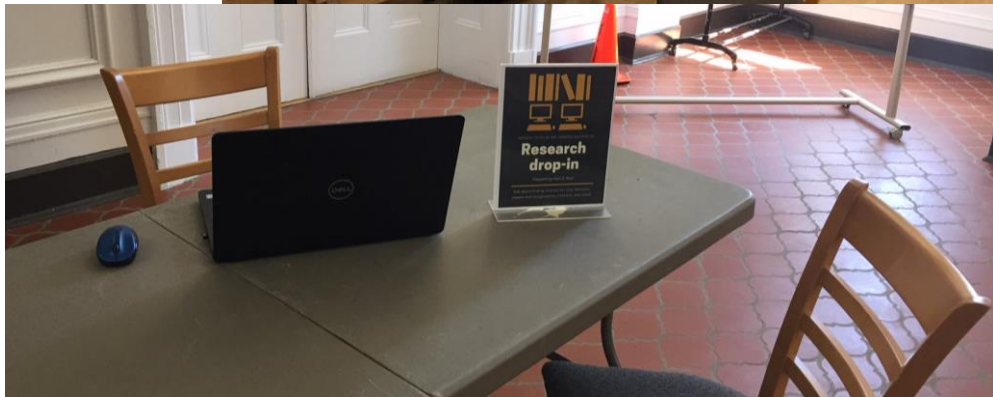- Research drop-ins at 3 residence halls, two-hour shifts, twice in March

Photo credits: Jennifer Lambert; Gwen MacNairn

4.

Reflections

Reflections: Instruction

- Instructional sessions in residence – see Riehle, C. F., & Witt, M. C. (2009). Librarians in the hall: instructional outreach in campus residences. *College & Undergraduate Libraries*, *16*(2-3), 107-121.
  - Branded series?
  - More promotion?
  - Food???

Reflections: Reference

- Nearly all questions were about citations
- We also had questions that were not well-suited to the reference desk
- We answered directional questions about the library

Library as place

How about you?

- Are you doing anything interesting in residence?
- Did anything from this presentation give you ideas about programs that might (or might not) work in your context?

Thanks!

Any questions?

You can find me at

- lindsay.mcniff@dal.ca
- @mellemic

Credits

Thanks to all the people who made and released these awesome resources for free:

- Presentation template by SlidesCarnival
- Icons from the Noun Project Pro

Thanks to the following excellent Dal people:
- □ Indigo Christ
- □ Jamal Nickie
- □ Marlo MacKay
- □ Joan Chaisson, Jennifer Lambert, Gwen MacNairn, Julie Marcoux, Sarah Stevenson